



CUSTOMER ON-LINE ACCESS INSTRUCTIONS

www.hollywoodstoragecenter.com

STEP 1:

- From our home page, click **My Account** at the top right side of the screen.
- You will be prompted to enter your e-mail and password to access the payment screens.
- If this is the first time you are logging into **My Account**, click on **Create a new account** (at the bottom of the page) and complete the next form. (See below.)

A screenshot of a web browser window showing the login page for the Hollywood Storage Center. The browser is Windows Internet Explorer, and the address bar shows the URL: https://www.smdservers.net/SLWebSiteTemplate/login.aspx?sCorpCode=/fsCLABxu1FBHQqSpGUANW=. The page has a navigation bar with "Home", "My Account", and "Contact Us" links. Below the navigation bar is a section titled "TENANT ACCOUNT MANAGER". The text reads: "When you have logged on, you will be able to:" followed by a list of actions: "Make a payment", "View your payment history", "Set up your account for auto payment", and "Email the site manager". Below this is a login form with fields for "Email:" and "Password:", and a "Login" button. At the bottom of the form, there are links for "Create a new account" and "Forgot your password?". A note at the very bottom states: "If you are a first time user or forgot your email, | If you forgot your password, click here to have it emailed to you or to reset it." The Windows taskbar at the bottom shows the Start button, several open applications, and the system tray with the time 11:04 AM.

Here is a view of the form you will access to create your account. Make sure to have your gate code or the last seven digits of your primary telephone number that we have on file.

STEP 2:

When you login, the screen shows your unit number(s) and current balances on your account. To proceed, click on the unit number you wish to work with.

Unit	Balance
S1011	0.00
Total:	0.00

STEP 3:

Select what you want to do from the list in the green bar to the left of your name and address. Please note that the screen below is for demonstration only. The actual interface will display the Hollywood Storage Center name and logo.

SITELINK
3000 Highwoods Blv. Suite 120 Raleigh NC 27504
919-865-0789 support@smdsoftware.com

SiteLink
www.smdsoftware.com

Print

Home My Account Reservation Storage Tips & Tools Contact Us Sign Out

ACCOUNT BALANCE

Name: Brad Pitt Unit: **222**
Address: 2000 Edwin Dr. Paid Through: **9/30/2010**
Raleigh, NC 27610 Total Current Due: **0.00**
919-786-3465
demo@smdsoftware.com Next Payment : **75.00**

Unit	Date	Description	Charge (Tax Included)	Payment	Balance
		Sub Total	0.00	0.00	0.00

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CONTINUE TO NEXT PAGE TO SEE SCREENS FOR EACH ITEM ASK ON THE GREEN TASK BAR

SAMPLE SCREENS FOR EACH TASK ON GREEN BAR

Automatic Payment

Allows you to provide a credit card number and have your rent automatically paid on its due date each month. Setting your account up for automatic payment is a great way to assure that your rent is always paid on time and you'll never have to worry about late fees!

Payment Method - Windows Internet Explorer provided by Cloudworks

https://www.smdservers.net/SLWebSiteTemplate/MyPmtMethod.aspx?SID=zjord445yspfg5aokpybiaw

File Edit View Favorites Tools

Payment Method

[My Account](#) [Reservation](#) [Contact Us](#) [Sign Out](#)

Account Balance

Automatic Payment

Make Payment

View Payment History

Email To Site Manager

Logout

SAVE PAYMENT ACCOUNTS OR ENABLE AUTOMATIC PAYMENT

Disable monthly automatic billing

Enable automatic payment by Credit Card on due date

CREDIT CARD INFORMATION

(* Required fields)

Credit Card Type:* American Express

Credit Card Number:* *1016 (Only numbers, no spaces and dashes)

Expiration Date:* 7 2014

Cardholder's Name:* MARILYN MONROE (Shown on your card)

Billing Street Address:* 6767 Hollywood Boulevard (Example: 888 Main St.)

Postal Code:* 90028

[My Account](#) [Reservation](#) [Contact Us](#)

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CONTINUE TO NEXT PAGE TO SEE MORE

Make a Payment

From this screen, you can make a one-time payment on-line.

MyAccount - Windows Internet Explorer provided by Cloudworks

https://www.smdservers.net/SLWebSiteTemplate/Pay.aspx?SID=hpb1ctmq0tygxpdwgsfs345

File Edit View Favorites Tools

MyAccount

Account Balance
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View Payment History
My Profile
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Logout

MAKE PAYMENT

Name: Brad Pitt
Address: 2000 Edwin Dr.
Raleigh, NC 27610
919-786-3465
demo@smdsoftware.com

Unit: **222**
Paid Through: **9/30/2010**
Total Current Due: **0.00**
Next Payment : **75.00**

Payment Method :

Credit Card
 Check

CREDIT CARD INFORMATION

(* Required fields)

Credit Card Type:*
Credit Card Number:* (Only numbers, no spaces and dashes)
Expiration Date:*
Cardholder's Name:* (Shown on your card)
Billing Street Address:* (Example: 888 Main St.)
Postal Code:*
CVV2:* What is CVV2? Click [Help](#)

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At the bottom of this screen, you can choose to pre-pay for any number of months.

MyAccount - Windows Internet Explorer provided by Cloudworks

https://www.smdservers.net/SLWebSiteTemplate/Pay.aspx?SID=hpb1ctmq0tygxpdwgsfs345

File Edit View Favorites Tools

MyAccount

Payment Method :

Credit Card
 Check

CREDIT CARD INFORMATION

(* Required fields)

Credit Card Type:*
Credit Card Number:* (Only numbers, no spaces and dashes)
Expiration Date:*
Cardholder's Name:* (Shown on your card)
Billing Street Address:* (Example: 888 Main St.)
Postal Code:*
CVV2:* What is CVV2? Click [Help](#)

Make a payment to unit 222

Number of months to prepay

Payment Amount (one time charge only):* USD

Check this box to save your credit card information for future use, and vice versa.

[Payment Privacy Policy](#)

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Payment History

Here, you can view your payment history over the last year.

The screenshot shows a web browser window displaying the 'MyAccount' page. The browser title is 'MyAccount - Windows Internet Explorer provided by Cloudworks'. The address bar shows the URL: <https://www.smdservers.net/SLWebSiteTemplate/MyPmtHistory.aspx?SID=hpb1ctmq0tygxpzdwwgsfs34f>. The page header includes the 'SITELINK' logo and contact information: 3000 Highwoods Blv. Suite 120 Raleigh NC 27504, 919-865-0789, support@smdsoftware.com. The SiteLink logo and website URL 'www.smdsoftware.com' are also present. A navigation menu includes links for Home, My Account, Reservation, Storage Tips & Tools, Contact Us, and Sign Out. The main content area is titled 'PAYMENT HISTORY' and displays account details for Brad Pitt, including address, unit number (222), and payment status. A table shows payment history for 09/20/2010 and 09/07/2010. The footer includes navigation links and a 'Powered by SiteLink' notice.

Account Balance
Automatic Payment
Make Payment
View Payment History
My Profile
Email To Site Manager
Logout

PAYMENT HISTORY

Name: Brad Pitt
Address: 2000 Edwin Dr.
Raleigh, NC 27610
919-786-3465
demo@smdsoftware.com

Unit: 222
Paid Through: 9/30/2010
Total Current Due: 0.00
Next Payment: 75.00

Date Paid	Description	Receipt	Payment
09/20/2010	Cash	78	1759.19
09/07/2010	Check 123	94	65.00

[Home](#) [My Account](#) [Reservation](#) [Storage Tips & Tools](#) [Contact Us](#) [Privacy Policy](#)
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My Profile

In this screen, you can easily change your user name, password, and billing information.

The screenshot shows a web browser window displaying the 'MyProfile' page. The browser title is 'MyAccount - Windows Internet Explorer provided by Cloudworks'. The address bar shows the URL: <https://www.smdservers.net/SLWebSiteTemplate/MyProfile.aspx?SID=hpb1ctmq0tygxpzdwwgsfs345>. The page header includes the 'MyAccount' logo and navigation menu. The main content area is titled 'ACCOUNT INFORMATION' and displays fields for Email, Password, and Re-enter Password. Below this is the 'BILLING INFORMATION' section, which includes fields for Mr./Mrs., First Name, Middle Initial, Last Name, Company, Address, City, State, Postal Code, Phone, Fax, and Pager.

Make Payment
View Payment History
My Profile
Email To Site Manager
Logout

ACCOUNT INFORMATION

Email: demo@smdsoftware.com
Password: ●●●●
Re-enter Password: ●●●●

BILLING INFORMATION

Mr./Mrs.:
First Name: Brad
Middle Initial: T
Last Name: Pitt
Company:
 Company is tenant
Address: 2000 Edwin Dr.

City: Raleigh
State: NC
Postal Code: 27610
Phone: 919-786-3465
Fax:
Pager:

Email to Site Manager

You can contact us directly from this screen. Your name and account information will automatically be provided to our staff with your e-mail.

MyAccount - Windows Internet Explorer provided by Cloudworks

https://www.smdservers.net/SLWebSiteTemplate/AccountEmail.aspx?SID=hpb1ctmq0tygxpzdwwgfs345

File Edit View Favorites Tools

MyAccount

EMAIL TO SITE MANAGER

To Site: **SiteLink Site**
3000 Highwoods Blvd
Raleigh, NC 27604
919-865-0789
support@smdsoftware.com

CC:

Contact Us Regarding:

Store: SiteLink Site

Name:

Phone:

Email:

Address:

City:

State:

Postal Code:

Comments:

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